



We're delighted to offer you a complimentary overnight stay at The Reserve at Chester Zoo

Our unique accommodation just moments from the zoo itself. This is your chance to experience Chester Zoo in an entirely new way.

Relax in beautiful surroundings, wake up to the sounds of wildlife, and enjoy the magic of the zoo after hours.

We can't wait to see you

Contact us to book a date of your choice

Email:  
[v.ashdown@chesterzoo.org](mailto:v.ashdown@chesterzoo.org)

Experiences and stays are subject to availability, please contact us to arrange your unique experience.

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You're invited

THE RESERVE



## Heart of Africa Safari Tour

As the sun sets, explore the Heart of Africa after hours with a ranger-guided tour. Witness the evening routines of our herds and venture into the Hidden Savannah for unforgettable up-close moments.

## Giraffe Keeper Kitchen

Step inside the Giraffe House to discover the care and training that goes into looking after these gentle giants. Learn how meal plans are created, watch training tools in action, and try your hand at making enrichment activities.



Make your stay unforgettable  
with our unique, behind the  
scenes experiences

Whether you're looking for close encounters  
with our animals, insight into vital  
conservation work, or magical evenings by  
the fire, there's something for everyone.  
What will you get up to?

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### Giraffe Wake-Up

Start your day the wild way, join our expert  
keepers to wake up our resident giraffes.  
Help prepare their morning feed, get their  
habitats ready, and release them into the  
morning sunshine.

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Time: 9:00am – 10:00am

### Conservation-In-Action

Go behind the scenes for a rare glimpse  
into our conservation work. Step into the  
'lab' to see the live projects, experiments,  
and breeding programmes our science and  
vet teams are leading to protect  
endangered species.

Time: 8:00am – 9:00am



## Evening campfire stories

Open to all guests. Wrap up in a cosy  
blanket by the firepit for sundowners or hot  
chocolate as our rangers share fascinating  
stories from the field. For little adventurers,  
there may even be interactive activities to  
bring the tales to life.